

Schedule Maintenance Shutdown

Customer Advisory

28th April, 2025

Dear Valued Customer,

As-Salaam-o-Alaikum!

In order to ensure continuity of efficient coal-handling, we endeavor to keep our conveyor-belts and their associated systems in a well-maintained condition in line with comparable practices carried out by other such terminals globally.

Accordingly, we wish to inform you that we shall be carrying out our next scheduled maintenance and overhaul, tentatively commencing from August 1st until August 10th, 2025, for a duration of **ten** (10) **days** (±1). During this period, the overhauling and maintenance will be completed, and the terminal will be fully operational. However, please note that the deliveries from the terminal shall not be affected, and cargo evacuation will continue as per norm, 24/7 round the clock.

Please consider this as an advance notice and plan your upcoming vessels' schedules, laycan, etc., keeping this temporary stoppage in mind. We believe this gives you sufficient time to do so accordingly as we are giving three (3) months' notice in advance for better scheduling/planning.

We thank you for your patronage and look forward to continuing our business relationship.

Yours truly,

Zeeshan Liaqat

GM (Commercial)